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Aphasia outcome measurement in clinical practice: An international survey

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ABSTRACT

Background: Outcome measurement is recommended in stroke clinical practice guidelines, however there is considerable variability in how this activity is performed in clinical practice. Factors driving clinician behaviour have been explored in English-speaking countries, but little is known about the factors influencing clinical practice in non-English-speaking populations.

Aims: (1) To explore barriers and facilitators to aphasia outcome measurement from the perspective of international aphasia clinicians. (2) To determine whether barriers and facilitators to outcome measurement differ in English- and non-English- speaking countries. The primary hypothesis was that clinicians working with people with aphasia in non-English-speaking countries would experience more barriers to outcome measurement than those in English-speaking countries.

Methods and Procedures: An international sample of aphasia clinicians completed an online survey informed by the Theoretical Domains Framework. Quantitative data were analysed using descriptive statistics and a Mann-Whitney U Test to compare English- and non-English- speaking groups. TDF domains identified as influencing clinician behaviour were mapped to the Behaviour Change Wheel, producing theory-informed strategies to improve practice.

Outcomes and Results: A total of 208 clinicians from 25 countries completed the survey. Almost all (93.7%) reported measuring outcomes to some extent, most commonly to measure client progress. Facilitators to outcome measurement included “social/professional role and identity” (understanding that measuring outcomes is part of the clinicians’ role), “optimism” (feeling positive about measuring outcomes), and “emotion” (enjoying, and feeling comfortable

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measuring outcomes). Barriers were “environmental context and resources” (time and resource limitations, and competing caseload priorities), “behavioural regulation” (a lack of personal and workplace systems to measure outcomes) and “skills” (having insufficient training and experience in outcome measurement). There was no significant difference between the barriers and facilitators experienced by clinicians in English- and non-English- speaking countries. Implementation strategies, informed by Behaviour Change Techniques, were created to improve clinical practice.

Conclusions: Internationally, clinicians working with people with aphasia measure outcomes and believe that this is part of their role, and a positive aspect of their work. Common barriers to outcome measurement included insufficient time and access to resources, inadequate personal and workplace systems, and insufficient skills necessary for performing outcome measurement. Preliminary, theory-informed strategies (e.g., improving access to culturally and linguistically appropriate measurement instruments; developing protocols, templates or checklists guided by recommended practice; and providing training in outcome measurement) would assist with uptake of clinical practice guidelines in this area.

Introduction

Outcome measurement is a practice recommended in stroke clinical practice guidelines. People with aphasia should receive a formal, comprehensive assessment by a specialist clinician to determine the nature and type of their communication impairment, as well as the impact of aphasia on functional activities, participation, and quality of life (Stroke Foundation, 2022; Royal College of Physicians, 2016). Change in response to treatment should also be measured, and goals should have measurable outcomes and be reassessed at appropriate intervals over time (Stroke Foundation, 2022). Clinicians use outcome data to measure progress and focus their intervention (Arnold et al., 2020). For many stroke survivors, aphasia is a chronic condition and outcome data can also serve a crucial role in justifying ongoing access to treatment. This imperative is illustrated by the clinical practice guideline recommendation that therapy should continue for as long as a stroke survivor shows “measurable benefit from treatment” (Royal College of Physicians, 2016, p. xiv). While clinical practice guidelines emphasise the importance of measuring outcomes, there remains great variability in how this practice is operationalised in clinical settings. Addressing this variability is challenging due to limited understanding of the factors that drive clinician practice (Arnold et al., 2020; Simmons-Mackie et al., 2005; Tierney-Hendricks et al., 2022).

Studies investigating aphasia outcome measurement practice reveal considerable variability (Arnold et al., 2020; Kiran et al., 2018; Simmons-Mackie et al., 2005; Tierney-Hendricks et al., 2022). Most recently, Tierney-Hendricks and colleagues (2022) used a cross-sectional survey to explore the outcome measurement and treatment practices of speech-language pathologists who work with people with aphasia in the United States. The authors used Living With Aphasia: Framework for Outcome Measurement (A-FROM; Kagan et al., 2008) to understand practice across health care settings (acute, subacute, outpatient and university clinic). In this study, language and functional communication

were the most consistently measured outcome domains for people with aphasia. While language was consistently measured across acute, subacute, outpatient and university settings; functional communication assessment increased in frequency as people with aphasia transitioned to community settings. Consistent with previous surveys of outcome measurement practice, psychological outcomes and caregiver needs were rarely measured in any setting. While this study used an implementation science framework to contextualise clinical practices within the service provision setting, factors driving clinician choices and behaviours were not directly investigated.

Few studies have examined the factors driving clinician practice using a theoretical behaviour change framework. Arnold and colleagues (2020) used the Theoretical Domains Framework (TDF) to identify barriers and facilitators perceived and experienced by 74 Australian speech-language pathologists. The findings revealed several key barriers including poor workplace systems and strategies to support outcome measurement, inadequate clinician skills and knowledge in outcome measurement, limited incentives within the workplace for measuring outcomes, and insufficient time and resources. Whilst this study provides insights into the factors influencing outcome measurement practice, it was limited to a single country where English is the predominant language. Given the known paucity of standardised assessment tools in languages other than English (Fyndanis et al., 2017; Ivanova & Hallowell, 2013), it can be hypothesised that different barriers and facilitators to outcome measurement may exist in non-English-speaking populations.

Examination of barriers and facilitators across English- and non-English- speaking populations, using a theoretical framework, would enable the development of a tailored implementation strategy that could be applied internationally to improve clinical practice. Tailored implementation strategies are strategies that aim to improve clinical practice by addressing prospectively identified barriers to change (Baker et al., 2010). A model frequently used in the development of such tailored implementation strategies is the Behaviour Change Wheel (BCW) (Michie et al., 2011), which has previously been utilised to design behaviour-change interventions in stroke care (Connell et al., 2015; Loft et al., 2017; Shrubsole et al., 2018). The BCW contains three layers. The inner layer incorporates the COM-B theory, in which a behavioural system (B) comprises three conditions essential for identifying behaviour change: capability (C), opportunity (O), and motivation (M). For a visual diagram of the BCW, see figure 1. The first step to developing a tailored implementation strategy is to identify barriers and facilitators in current practice (Baker et al., 2010; Grol & Wensing, 2004). The TDF is a synthesised framework of behaviour-change theories that can be used to determine factors (i.e., barriers and facilitators) influencing health professionals' behaviour (Cane et al., 2012) that aligns with the COM-B and BCW. The TDF comprises 14 domains relating to behaviour, including: 1) knowledge (having an awareness of something existing); 2) skills (ability or proficiency developed through practice); 3) social/professional role and identity (a set of behaviours and personal characteristics of a person in a social/work setting); 4) beliefs about capabilities (acceptance of reality, truth or validity about the abilities or talent that a person can utilise); 5) optimism (confidence that a result will be obtained or desired goals will be achieved); 6) beliefs about consequences (acceptance of truth or reality about outcomes of a particular behaviour); 7) reinforcement (arranging a dependent relationship between a response and a given stimulus to increase the

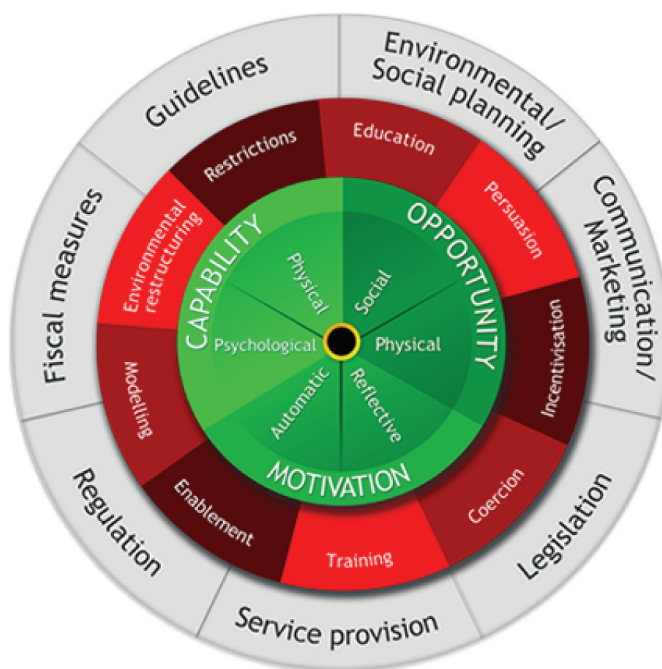


Figure 1. Behaviour Change Wheel (Michie et al., 2014).

probability of that response); 8) intentions (a decision to act a certain way or perform a behaviour); 9) goals (mental representations of outcomes an individual desires to achieve); 10) memory, attention and decision processes (ability to retain information, make choices and focus on aspects of the environment); 11) environmental context and resources (environmental circumstances that encourages or discourages the acquisition of skills, independence and competence); 12) social influences (interpersonal processes resulting in an individual changing their thoughts, behaviours or feelings); 13) emotion (a reaction pattern comprising behavioural, experiential and physiological elements in an attempt to deal with an event); and 14) behavioural regulation (capacity to manage or change objectively measured actions) (Cane et al., 2012). The TDF has been used in quantitative and qualitative studies to explore barriers and facilitators in aspects of aphasia practice, including goal setting, information provision, constraint-induced language therapy, timing of intervention, and intensity of intervention (Shrubsole et al., 2018; Young et al., 2018). Use of a theoretical framework to understand outcome measurement practices across English- and non-English- speaking countries may help to develop an implementation strategy to optimise practice.

Therefore, this study aimed to: 1) explore barriers and facilitators to aphasia outcome measurement from the perspective of international aphasia clinicians using a theory informed process; and 2) determine if different barriers and facilitators exist in English- and non-English- speaking countries. No hypothesis was generated for aim 1 due to the exploratory nature and purpose of the aim. With respect to aim 2, given the small number of standardised assessment tools in languages other than English (Fyndanis et al., 2017; Ivanova & Hallowell, 2013), it was hypothesised that clinicians working with people with

aphasia from non-English-speaking countries would experience more barriers than clinicians from English-speaking countries, especially for resource-related reasons (e.g., lack of adapted, adequate, and reliable assessment tools).

Materials and methods

Study design

This study used a descriptive quantitative design (Bloomfield & Fisher, 2019) using survey methodology. The online survey mode promoted accessibility to international participants, as well as time and cost-efficiency (Creswell & Clark, 2011; Wright, 2017). The survey was designed in accordance with the Checklist for Reporting Results of Internet E-Surveys (CHERRIES) reporting guidelines (Eysenbach, 2004) for best practice in web-based survey development. The University of Queensland Human Research Ethics committee granted approval for this study (approval number: 2020000318).

Participants

Participants were recruited internationally through:

- (1) The Collaboration of Aphasia Trialists (CATS; www.aphasiatrials.org)
- (2) Social media (Facebook, Twitter, LinkedIn)
- (3) Word of mouth – i.e., individuals were encouraged to forward the survey link/email invitation to other eligible individuals in their personal network.

Clinicians who met the following inclusion criteria were eligible to participate in this study:

- (1) Had worked for at least one year since graduating
- (2) Were currently working with people with aphasia
- (3) Had adequate vision to participate in the online survey.

Survey design

Online survey data were collected using Qualtrics (Qualtrics, Provo, UT). The survey comprised 16 questions, with additional subsections (see supplementary table 1):

a) Demographic information (questions 1-9). Multiple choice question format with option for open-ended “other” responses.

b) Current use of outcome measures (questions 10-15). These questions were drawn from Arnold and colleagues’ (2020) survey of outcome measurement practices in Australia. Question formatting comprised Likert rating scales and multiple-choice response (some of which allowed multiple selections to be made) with an option for open-ended “other” responses.

c) Barriers and facilitators to outcome measurement use (question 16). This question comprised 39 statements reflecting the 14 domains of the TDF. Using Huijg et al.’s (2014) validated question structure, participants rated each statement on a five-point Likert

scale. The content of each statement was based on Arnold et al. (2020), with input from the research team to ensure relevance to an international and multi-lingual audience.

Procedures

The survey was open between December 2020 and March 2021 and could be completed in English, French or Spanish.

Analysis

Data were exported to a Microsoft Excel (Version 16.0) and stored in a de-identified format on The University of Queensland Research Data Manager (UQRDM) system. Submissions containing only consent and/or demographic information were removed from the data set and excluded from further analysis. Submissions containing consent and demographic information, as well as partial or total TDF survey responses were included in the data set for analysis. Quantitative data were analysed using Version 25.0 of the IBM Statistical Package for the Social Sciences (SPSS; IBM Corp, 2020). Descriptive statistics (counts, means and frequencies) were used to summarise demographic information and information about the current use of outcome measures. Barriers and facilitators to outcome measurement were explored using the approach of Young et al. (2018). This process involved respondents rating statements pertaining to outcome measurement using a five-point Likert scale ranging from “strongly disagree” to “strongly agree”. The frequency of responses in relation to each of the TDF statements was calculated in SPSS. The rate of agreement (frequency of responses for “strongly agree” and “agree”) and disagreement (frequency of responses for “neutral”, “disagree” and “strongly disagree”) was calculated for each of the TDF domains. The mean barrier score for each statement was also calculated. The barrier and facilitator cut-off scores were based on Young and colleagues (2018), whereby a mean score of ≤ 3 was classified as a barrier, and a mean score of > 3 was classified as a facilitator. Statements that contained a negative (e.g., “I do not know which outcome measures to use”) were reversed for finding the mean barrier score. Each statement was then grouped into its corresponding TDF domain. The total rate of agreement and disagreement and the total mean barrier score for each of the TDF statements were calculated, to determine the perceived barriers and facilitators in relation to the 14 TDF domains. The TDF domains with the three highest and three lowest scores were considered to have the most impact on clinicians’ behaviour. The domains with the three lowest scores were then mapped onto the BCW; subsequently, the corresponding Behaviour Change Techniques (BCTs) were identified (Michie et al., 2014).

To compare barriers and facilitators between English- and non-English- speaking countries, each country was grouped according to its most widely spoken language (Central Intelligence Agency, n.d.) and then dichotomised into “English” or “non-English” categories. The countries included in these categories is provided as supplementary material (see supplementary table 5). The overall mean scores for each of the TDF domains for English- and non-English- speaking categories were then calculated and compared. Young et al.’s (2018) approach was used to determine whether clinicians from non-English-speaking countries faced more barriers than clinicians from English-speaking countries. The sum of scores from each of the TDF statements was calculated for

each participant, resulting in 208 total barrier scores. The lower the score for the participant, the more TDF statements that participant rated as barriers. A Mann-Whitney U Test was then used to determine the statistical significance of the mean total barrier score in English- versus non-English- speaking countries.

Results

Three hundred and twelve participants commenced the survey; however, 104 participant responses were excluded from data analysis as they did not complete questions beyond the participant demographic section. Data from 208 participants were included in the analysis (of these, 134 participants completed the entire survey).

Participant characteristics

Table 1 presents participant characteristic details. Participants came from 25 countries, with the United States most highly represented. Most participants were female within the 25-34 years age bracket. The majority of participants reported speech-language-pathologist/speech-language-therapist (81.7%, n=187) as their discipline background; however, a variety of different disciplines were represented, including: psychologist (9.6%, n=22), clinical linguist (5.7%, n=13), and neurologist (1.7%, n=4). Almost half of the participants had been working clinically with people with aphasia and their significant others for over 10 years. The two most common settings in which participants saw people with aphasia were *Hospital-based Inpatient Rehabilitation* (27.4%, n=58) and *Community Rehabilitation* (26.9%, n=57). Participants worked with people with aphasia from a variety of post-stroke periods, with the early subacute period (1 week to 3 months) (36.1%, n=90) most frequently reported.

Current practice in aphasia outcome measurement

Most participants reported measuring outcomes with people with aphasia “always” (41.3%, n=86) or “often” (31.7%, n=66). Only three (1.4%) respondents reported “never” measuring outcomes with people with aphasia.

The most common method for selecting outcome measures was for each clinician to choose their own outcome measure (47.6%, n=99). Some participants reported having a standard approach to choosing outcome measures within their workplace (19.7%, n=41). The most common time that participants measured outcomes was at the beginning and end of a pre-determined therapy block (33.2%, n=69). Many participants also reported measuring outcomes on admission and prior to discharge (28.4%, n=59), and at regular time-points in relation to the client’s time post-onset (23.6%, n=49). The most reported reason for measuring outcomes with people with aphasia was to “measure progress” (94.5%, n=197 agreement), and to “plan effective rehabilitation” (88.9%, n=185 agreement). The least reported reason for measuring outcomes was to “adhere to workplace requirements” (46.2%, n=96 agreement). The highest rated factors clinicians considered “essential” when choosing outcome measures for people with aphasia were to use a tool that is validated (88.7%, n=181), sensitive or responsive to change (84.9%, n=174), and able to capture outcomes which are important to their clients (82%, n=168).

Table 1. Participant Characteristics

Participant Characteristics	Number of Participants (%)
Age	
18-24	12 (5.8)
25-34	81 (38.9)
35-44	59 (28.4)
45-54	33 (15.9)
55-64	19 (9.1)
65+	4 (1.9)
Gender	
Female	185 (88.9)
Male	18 (8.7)
Prefer not to say	1 (0.5)
Not reported	4 (1.9)
Country	51 (24.5)
United States	29 (13.9)
Australia	22 (10.6)
United Kingdom	15 (7.2)
France	13 (6.3)
Spain	12 (5.8)
Switzerland	10 (4.8)
Germany	9 (4.3)
Denmark	8 (3.8)
New Zealand	5 (2.4)
Philippines	4 (1.9)
Lebanon	4 (1.9)
Chile	3 (1.4)
Norway	3 (1.4)
Belgium	3 (1.4)
Canada	3 (1.4)
Greece	2 (1)
Italy	2 (1)
Mexico	2 (1)
Finland	2 (1)
Ghana	2 (1)
Sweden	1 (0.5)
Austria	1 (0.5)
India	1 (0.5)
Ireland	1 (0.5)
Peru	
Discipline background*	
Speech-Language Pathologist/Speech-Language Therapist	187 (81.7)
Psychologist/Psychology/Neuropsychologist	22 (9.6)
Clinical Linguist	13 (5.7)
Neurologist/Neurology/Neuroscientist	4 (1.7)
Research	3 (1.3)
Highest level of education completed	
Bachelor degree	43 (20.7)
Graduate certificate/diploma	19 (9.1)
Post-graduate/masters degree	118 (56.7)
PhD	27 (13)
Not reported	1 (0.5)
Number of years worked clinically with people with aphasia/their significant others	
Less than 1 year	4 (1.9)
1-3 years	46 (22.1)
4-10 years	56 (26.9)
More than 10 years	102 (49)
Setting of where clients with aphasia are seen*	

(Continued)

Table 1. (Continued).

Participant Characteristics	Number of Participants (%)
Hospital – inpatient rehabilitation service	58 (27.4)
Community rehabilitation – day hospital/outpatients / community centre/home based care	57(26.9)
Private practice	33 (15.6)
Hospital – acute service	30 (14.2)
University clinic	15 (7.1)
Telehealth/TeleRehabilitation service	6 (2.8)
Residential (aged) care service	4 (1.9)
Neurorehabilitation Centre	2 (0.9)
Aphasia Centre	2 (0.9)
Research	2 (0.9)
National Service	2 (0.9)
Not-for-profit	1 (0.5)
Stage post-stroke of clients with aphasia*	6 (1.4)
Hyperacute (<24 hours)	33 (13.5)
Acute (1 day to 7 days)	90(36.1)
Early sub-acute (1 week to 3 months)	41 (13.9)
Late subacute (3 months to 6 months)	68(26.9)
Chronic (>6 months)	

Note. #n=208 unless otherwise specified; *participants were able to provide more than one response.

Barriers and facilitators to outcome measurement

Overall, participants identified more facilitators than barriers to measuring outcomes with people with aphasia. Out of the 39 TDF statements across all 14 domains, 32 were considered facilitators and seven were considered barriers. Further details for each statement and domain are contained within supplementary table 2.

There were no TDF domains reported as overall barriers (i.e., with a score ≤ 3); however, individual statements within some of the TDF domains were classified as barriers, thus resulting in overall low mean scores for some of the TDF domains. The three TDF domains with the lowest scores were “environmental context and resources”, “behavioural regulation” and “skills”. The TDF domain with the lowest mean score was “environmental context and resources” (mean score = 3.03). This domain is defined as a situation that influences the development of skills, independence, adaptive behaviour, abilities, and social competence (Cane et al., 2012). Within this domain, participants rated their level of agreement with statements relating to accessibility and availability of adequate resources, time, and caseload priorities. A barrier identified within the “environmental context and resources” domain was that participants did not have “sufficient access to outcome measures in languages spoken by [their] clients with aphasia”, as there was an overall low agreement with this statement amongst participants (mean score = 2.7). The TDF domains with the second and third lowest mean scores were “behavioural regulation” (mean score = 3.07), where participants rated their level of agreement with statements relating to workplace strategies and personal systems for measuring outcomes with people with aphasia; and “skills” (mean score = 3.12), where participants rated their level of agreement with statements pertaining to their own level of training and experience, and having the “skills necessary to align client goals with outcome measures”. Two individual statements identified as barriers within the “skills” domain were that participants would “benefit from more training in outcome measurement with people with aphasia” (score = 2.07) and they

do not “have sufficient training in the use of outcome measures with bilingual or multilingual people with aphasia” (score = 2.23).

The TDF domain with the highest mean score was “social/professional role and identity” (mean score = 4.42). This domain refers to displayed behaviours and personal attributes in a social and/or work setting (Cane et al., 2012), and indicated high levels of agreement that outcome measurement is “part of my role” and “part of my responsibility as a speech pathologist”. The TDF domains with the second and third highest mean scores were “optimism” (mean score = 4.18), where participants agreed to being “optimistic that [they] will be able to measure outcomes with people with aphasia in the future”, and “emotion”, by which participants agreed to feeling comfortable, and enjoying, measuring outcomes with people with aphasia.

Comparison between English- and non-English-speaking countries

Figure 2 depicts a comparison of mean scores between English- and non-English-speaking countries for each of the TDF domains. While the mean total barrier score for participants from non-English-speaking countries (mean rank = 89.04, $n=81$) was lower than those of participants from English-speaking countries (mean rank = 101.12, $n=110$), the difference was not statistically significant ($U=3891.5$, $p=0.135$, two-tailed). A descriptive comparison of the mean scores for each of the TDF domains revealed similarities in the barriers and facilitators between participants from English- and non-English-speaking countries (see supplementary tables 3 and 4). Participants from both English- and non-English-speaking countries identified the same TDF domains as the three least facilitating factors to outcome measurement. These were “environmental context and resources” (English mean score = 2.88; non-English mean score = 3.06), “skills” (English mean score = 3.12; non-English mean score = 3.1) and “behavioural

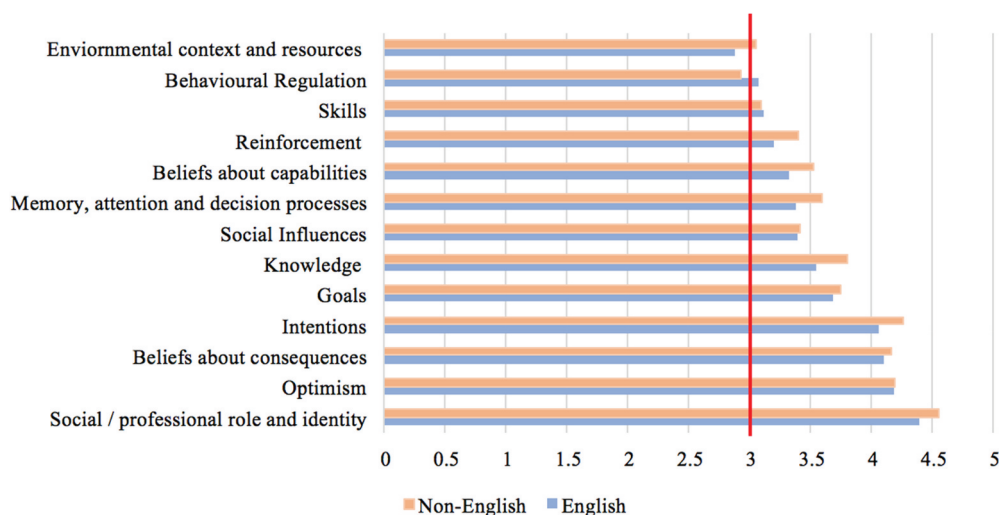


Figure 2. Comparison of barriers and facilitators between participants from English- and non-English-speaking countries. Key: Vertical line indicates cut-off point for barriers versus facilitators. All items above 3 represent facilitators, while all items below 3 represent barriers.

regulation" (English mean score = 3.07; non-English mean score = 2.93). The mean scores indicate that both English- and non-English- speaking countries identified one barrier each, although no barriers (other than some isolated statements within certain domains) were identified in the overall results. For English-speaking participants, this was "environmental context and resources" (mean score = 2.88), and for non-English-speaking participants, this was "behavioural regulation" (mean score = 2.93). As statistical analysis of total barrier scores revealed no significant difference between English- and non-English-speaking results, no further analysis was completed to compare individual TDF scores.

The TDF domain with the highest mean score for participants from English-speaking countries was "social/professional role and identity" (mean score = 4.39). Similarly, this domain was identified as the main facilitator in participants from non-English-speaking countries (mean score = 4.55). The TDF domains with the second and third highest mean scores identified by participants from English-speaking countries were "optimism" (mean score = 4.18) and "beliefs about consequences" (mean score = 4.1), whereby participants rated their level of agreement with statements pertaining to the importance of outcome measurement for therapy planning, improving patient motivation, demonstrating the effects of intervention, educating patients and their families and improving patient outcomes. Non-English-speaking participants identified "intentions" (mean score = 4.26), by which clinicians rated their level of agreement with intending to conduct outcome measures with people with aphasia, and "emotion" (mean score = 4.26) as the TDF domains with the second highest mean scores. The TDF domain with the third highest mean score for non-English-speaking participants was "optimism" (mean score = 4.19).

Discussion

This study aimed to investigate barriers and facilitators to aphasia outcome measurement from the perspective of an international sample of clinicians. A second aim was to determine if perceived barriers and facilitators differed between English- and non-English- speaking countries. The results indicate that internationally, clinicians are measuring outcomes for people with aphasia. They do this to measure progress, they choose their own outcome measures, and the timing of measurement is dictated by the length of the service provided (on admission and prior to discharge, and at the beginning and end of a therapy block). Clinicians report that it is most important that outcome measures are validated, able to detect change, and reflect outcomes that are important to people with aphasia. Clinicians across both English- and non-English- speaking countries experience the same challenges and their practice is most impacted by availability of resources, skills, and behavioural regulation.

Barriers and facilitators to measuring outcomes

Overall, the TDF domain with the lowest mean score was "environmental context and resources" in relation to time, accessibility and availability of resources, and caseload priorities. This is also consistent with the Australian study by Arnold et al. (2020), which found that clinicians had limited time for conducting outcome measures with people with aphasia. A number of other aphasia studies have also found that environmental factors, including inadequate time, lack of appropriate resources, short-staffing and insufficient

facilities, are key barriers to adhering to aphasia clinical practice guidelines (Foster et al., 2014; Klippi et al., 2012; Law et al., 2009; Page & Wallace, 2014; Rose et al., 2014; Shrubsole et al., 2018; Young et al., 2018). Studies that have investigated barriers to outcome measurement in general allied health practice have also identified time and availability of resources to be key barriers (Duncan & Murray, 2012; McCracken et al., 2021; McDonnell et al., 2018). The findings of the current study, in line with previous literature, therefore suggest that clinicians across different countries face environmental and contextual barriers when measuring outcomes with people with aphasia.

The TDF domain with the second lowest score was “behavioural regulation”, regarding a lack of workplace and personal systems to measuring outcomes with people with aphasia. Poor organisational logistics have been reported as a barrier in other studies investigating outcome measurement in allied health practice (Duncan & Murray, 2012) and in aphasia practice (Arnold et al., 2020). These results indicate a lack of workplace and personal systems across countries in outcome measurement with people with aphasia. Clinicians also reported insufficient skills necessary to align client goals with outcome measures, and inadequate experience and training in measuring outcomes with people with aphasia. These results are similar to the findings presented by previous aphasia studies, which have also identified poor skills and training as impeding factors to using outcome measures (Arnold et al., 2020) and general aphasia management (Kippli et al., 2012).

Both English- and non-English- speaking clinicians in the current study identified two individual TDF statements within the “environmental context and resources” domain and the “skills” domain, each relating to poor accessibility of language-appropriate outcome measurement tools and limited training in measuring outcomes with multi-lingual people with aphasia. This closely aligns with studies exploring aphasia management in languages other than English (Fyndanis et al., 2017; Ivanova & Hallowell, 2013), and suggests that there are insufficient resources for outcome measurement across different languages. Similarly, limited clinician training in outcome measurement with multilingual people with aphasia, as identified in the current study, is supported by American and Norwegian studies (Centeno, 2015; Norvik et al., 2022), in which the majority (77% for American clinicians; 81% for Norwegian clinicians) reported having no to minimal education and training for providing intervention for multilingual people with aphasia. These findings therefore indicate a need for further research in this area to improve outcome measurement practices in aphasia rehabilitation across languages and within the multilingual population.

Several TDF domains were identified as key facilitators in measuring outcomes with people with aphasia, including “social/professional role and identity”, “optimism” and “emotion”. These domains are considered important in the uptake of aphasia practice guidelines (Young et al., 2018), as understanding ones’ role in measuring outcomes is more likely to result in the uptake of clinical recommendations outlining outcome measurement practice. Similarly, feeling optimistic and comfortable in the use of outcome measures with people with aphasia is more likely to promote adherence to clinical recommendations. Arnold et al. (2020) presented similar findings in their study, with a strong level of agreement amongst Australian speech-language-pathologists that, as clinicians working with people with aphasia, measuring outcomes is part of their role and responsibility. “Optimism” and “emotion” also appear to be frequently reported facilitators in aphasia studies (Arnold et al., 2020; Young et al., 2018). These findings reveal a general consensus that clinicians feel optimistic and comfortable in

measuring outcomes with people with aphasia and understand that it is part of their role and responsibility.

Comparison of barriers and facilitators in English- versus non-English-speaking countries

The primary hypothesis for this study was that clinicians from non-English-speaking countries would face more barriers than clinicians from English-speaking countries in outcome measurement with people with aphasia. However, the findings did not support this hypothesis and instead revealed parallel results in mean total barrier scores between English- and non-English-speaking groups. Whilst limited, previous literature indicates the presence of additional challenges for clinicians working with people with aphasia in non-English-speaking countries due to poor availability of resources, particularly assessments, in languages other than English (Fyndanis et al., 2017; Ivanova & Hallowell, 2013; Kong, 2011).

In the present study, similarities were found in the TDF domains with the lowest mean scores identified by clinicians from English- and non-English-speaking countries. Both groups identified “environmental context and resources”, “behavioural regulation”, and “skills” as the three TDF domains with the lowest mean scores. This closely aligns with international literature exploring the barriers to outcome measurement in allied health practice in non-English-speaking countries, including the Netherlands and Saudi Arabia, which identify inadequate time and facilities, unavailability and impracticability of outcome measurement tools, and limited skills in using outcome measures (Al-Muqiren et al., 2017; Swinkels et al., 2011). Furthermore, aphasia studies conducted in Finland and Sweden have also identified insufficient resources (Persson et al., 2021) and limited training (Kippli et al., 2012) as key challenges to implementing and maintaining current best practice. Studies investigating aphasia practice in English-speaking countries have also identified challenges associated with time constraints and organisational boundaries (Law et al., 2009), as well as insufficient clinical skills, resources, and training needed to implement aphasia practice guidelines (Cruice et al., 2020; Hadely et al., 2014; Trebilcock et al., 2019). More broadly, studies involving other allied health practices have presented similar challenges, including appropriateness of resources, insufficient skills in scoring and interpreting outcome measurement results (Jette et al., 2009), time constraints, poor organisational systems to determine which measures to use, and poor accessibility of outcome measures (Duncan & Murray, 2012; Kall et al., 2016; Maher & Williams, 2005). Findings from the current study, which support and build on discussed literature, indicate that clinicians from English- and non-English-speaking countries face similar challenges in measuring outcomes with people with aphasia, including environmental and contextual constraints, limited skills and insufficient personal and workplace systems.

Common facilitators were also found across English- and non-English-speaking countries in the present study, including “social/professional role and identity” and “optimism”. “Intentions” and “emotion” were also considered as facilitators by clinicians from non-English-speaking countries, indicating that they have strong intentions to conduct outcome measurement, and that they feel comfortable and enjoy measuring outcomes with people with aphasia. Similarly, these domains were rated highly by clinicians from English-speaking countries, who also identified “beliefs about consequences” as a key facilitator. The facilitators identified by clinicians from both English- and non-English-speaking

countries have been frequently identified in other aphasia studies involving participants from English-speaking countries (Arnold et al., 2020; Trebilcock et al., 2019; Young et al., 2018). However, limited literature exists regarding the facilitators in aphasia practice for clinicians in other languages.

Developing tailored implementation strategies

From the key barriers identified in this study (i.e., the TDF domains with the lowest mean scores), it is possible to determine potentially relevant implementation strategies. Specifically, Michie and colleagues (2014) describe how the TDF domains relate to the BCW and can subsequently guide selection of Behaviour Change Techniques (BCTs). The BCTs corresponding to each of the three lowest-scoring TDF domains could then be used to develop tailored implementation strategies to reduce or eliminate identified challenges, in order to facilitate and improve uptake of clinical recommendations for outcome measurement in aphasia practice. Examples of BCTs associated with “environmental context and resources” challenges could include restructuring the physical and social environment (such as providing access to culturally appropriate and translated measurement tools and identifying local champions to promote outcome measurement within services) and introducing prompts/cues to facilitate recommended outcome measurement practice (such as developing protocols, checklists, or assessment reporting templates). To reduce barriers associated with “behavioural regulation”, a method for clinicians to monitor and record consequences of performing appropriate (culture- and language-specific) outcome measures could be established. BCTs corresponding to the “skills” domain includes behavioural instruction, demonstration, and practice opportunities, whereby clinicians could increase their skills through training that encompasses practicing and performing achievable tasks of increasing difficulty. These potential implementation strategies require further development and refinement in future research.

Strengths and limitations

This study filled a gap in current literature regarding outcome measurement in international aphasia practice. Use of the TDF enabled identification of barriers and facilitators in order to promote the development of a tailored implementation strategy to improve uptake of clinical recommendations. It should be noted that the current study has focused on clinical outcome measurement practices; barriers and facilitators to research outcome measurement have been investigated elsewhere (see Wallace et al., 2021). The authors acknowledge several limitations that may have affected the results of the current research. The number of participants from each country varied greatly, and therefore results may not be equally representative of clinicians from all countries. Additionally, the number of statements per TDF domain differed within the survey. Therefore, some domains may not be as equally represented as domains comprising a larger number of TDF statements. As the countries were dichotomised into English- and non-English- speaking categories, the assumption that there is homogeneity within each of the distinct groups may also be a limitation. There is potential bias resultant from the sampling method chosen, as clinicians who chose to partake in the study about measuring outcomes are likely motivated with positive attitudes and could be more likely to already perform outcome measures in their clinical practice. Similarly, there is limited

knowledge about the individual participants and their experience with engaging in professional development activities, such as attending conferences on aphasia management and specialised research on outcome measurement practices. Questions were predominantly multiple-choice and rating scales. Acquiescence bias was avoided by: (a) enabling free text entry on questions via an “other” response; and (b) allowing participants to progress through the survey without answering all questions. It must be acknowledged, however, that the use of multiple-choice questions may have limited the completeness of participant responses and the results of this research should be viewed with this limitation in mind.

Future research

While this study founded the initial stages of improving outcome measurement practices, future research could further develop and refine the proposed strategies. A qualitative investigation comprising in-depth interviewing may supplement this study and enable a more comprehensive view of perceived influencing factors to measuring outcomes.

Conclusion

Internationally, clinicians are measuring outcomes with people with aphasia. Clinicians from both English- and non-English- speaking countries feel optimistic and comfortable in this task and feel that it is part of their role. Clinicians face challenges in outcome measurement that are associated with availability of resources, time constraints, competing caseload priorities, training, and workplace and personal systems. Strategies, such as: providing access to culturally appropriate measurement tools, promoting outcome measurement within services, introducing protocols, checklists, or templates for outcome measurement, and incorporating practice opportunities within training sessions for measuring outcomes; would assist clinicians to reduce these barriers and adopt best practice.

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